

### Questions

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### Answers

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### **Where do I log in?**

You can log in using the log in box on the upper right of the home page.

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### **Why do I have to log in?**

Well, you don't really. But if you do, when you renew your membership, the sign up form is automatically filled in using the information we have on record.

Your registration helps us tie all these things together so when you visit, all the different parts are connected- one log in does it all.

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### **I've forgot my password, now what?**

[Click here](#) to reset your password.

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### **It's not recognizing my user name/ password...**

Sometimes, it's easy to confuse, for example, a lower case L (l), and upper case I (I) and the number one (1). Lower case Qs (q) and Gs (g) can also be misread.

If you are using your own password, UpPer and loWeR case are important for usernames, emails and passwords. When logging in, 'R' and 'r' are two different things to a server. If your password is 'HotBicycleDaddy', 'hotbicycledaddy' won't fly.

If you are still having trouble, [contact the webmaster](#) .

Commonly confused characters:

- upper case i, lower case L, one: I, l, 1
- upper case o, zero: O, 0
- lower case G, lower case q: g, q

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### **I hate my password, I hate logging in. Really, why do I have to?**

Actually this isn't a "frequently asked question" but one that's popped up about 0.3% of the time so far but is still a legitimate question that may help others.

Think of it as the evolution from just hopping on a bike with your jeans and tennis shoes to putting on riding pants and clipping into your pedals with those shoes that 'just weren't made for walking'.

1. You can change the password to anything you wish. After successfully logging into the site, choose "Membership Profile" under the "Members" item from the main menu at the top of the screen.

2. Being logged in allows you to access a lot of functions on the site beyond just viewing the site. It automatically coordinates things like your posting articles, comments, reviews, downloading maps, using the forums, creating a personal riding journal. The site becomes more than something just to look at. Now you can participate and add your thoughts, ideas and information.

3. It gives the SBL and its officers an idea of who is using the site, how often and other statistics relevant to the cost and effort the SBL puts into building and maintaining the site. It also gives us an idea of whether putting up all this information to the general public is helping SBL membership or cannibalizing it.

4. By registering, the SBL builds a database of those who elect to be contacted by email regarding upcoming SBL events, thereby promoting the SBL and increasing its membership.

5. Other than 3) and 4) we don't do anything with the individual information from the web site.

6. It ties directly into our membership database giving members more options on managing their information, the ability to renew memberships online and registering for rides like the Wilson 100.

7. It helps protect the web site from abuse by visitors whose only intent is to post spam or

attempt to mine email addresses for spam.

Yes, it is one extra step like clipping into a pedal but in the long run, we think it's worth it.

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### **How do I change my password?**

After successfully logging into the site, choose "Membership Profile" under the "Members" item from the main menu at the top of the screen.

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### **I forgot my username. Help!**

[Click here](#) to receive an email with your username.

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### **The website is not sending me my login or new password. Why does it stink so badly?**

Sometimes, our website does stink, but we are working hard to improve it. Sometimes, folks use bad email addresses when they sign up for a new account or have changed email addresses since they first registered and are having the password information sent to a now dead email box or one that's too full (over quota).

If you are trying to log in for the first time and not getting anything sent to you in a reasonable time, make sure that you used a real live email address. If you think that you may be requesting a new password and it's being sent to a now dead email box [contact the webmaster](#) .

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**I entered by username and email and attempted to get a confirmation code but it tells me "Sorry, no corresponding user info was found".**

I've encountered this error myself and then realized I was putting the username in the email box and vice versa. Once I put the proper info in the correct boxes, all was well.

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